

## Providing problem gambling awareness and/or counseling services for immigrants, refugees and ethnocultural populations in Ontario

Call for Proposals 2019–2020

### Introduction

The Provincial System Support Program<sup>φ</sup> (PSSP) at the Centre for Addiction and Mental Health (CAMH) is pleased to invite eligible organizations to submit proposals to provide culturally and linguistically appropriate problem gambling awareness and/or counseling programs and services for immigrants, refugees and ethnocultural populations in Ontario.

Evidence shows that immigrants, refugees and ethnocultural populations experience disparities in their access to addiction and mental health services, quality of care and health outcomes. And problem gambling awareness programs designed for the general population are not as effective at reaching ethnocultural communities.<sup>1</sup> For these reasons, it is critical to include culturally-specific or culturally-adapted treatment models or interventions for clients from different ethnocultural communities who have gambling problems.<sup>2</sup> Services that respect and respond to the cultural and linguistic needs of diverse groups are effective in improving service use and reducing health inequities.<sup>3</sup>

### Purpose of funding

The objective of this Call for Proposals is to provide funding for problem gambling awareness and/or counseling programs and services tailored to fit the needs of immigrants, refugees, and ethnocultural populations in Ontario for the 2019-2020 fiscal year. Funding is provided by the Ministry of Health and Long-Term Care.

Eligible initiatives should include at least one of the following:

- Provide culturally and linguistically appropriate problem gambling outreach and awareness programs to specific immigrant, refugee, and ethnocultural communities in Ontario (for example, information sharing and community initiatives or events).
- Improve access to timely and appropriate services for members of specific immigrant, refugee, and ethnocultural communities experiencing problems with their own gambling or that of a family member (for example, developing a helpline or resources in the first language of the intended community to provide information about problem gambling services and supports).
- Provide culturally and linguistically appropriate problem gambling counseling services to specific immigrant, refugee, and ethnocultural communities.

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<sup>φ</sup> To learn more about PSSP's Gambling, Gaming and Technology Use (GGTU) work, visit [learn.problemgambling.ca](https://www.camh.ca/en/learning/problem-gambling)

1. Ontario Resource Group on Gambling, Ethnicity and Culture. (2010). *A Guide for Counsellors Working with Problem Gambling Clients from Ethno-Cultural Communities*. Available: [https://www.canadianharmreduction.com/sites/default/files/GuideforCounsellorsWorkingWithProblemGamblingClientsfromEthno\\_culturalCommunities.pdf](https://www.canadianharmreduction.com/sites/default/files/GuideforCounsellorsWorkingWithProblemGamblingClientsfromEthno_culturalCommunities.pdf). Accessed December 10, 2018.
2. Provincial System Support Program, Centre for Addiction and Mental Health. *Mental Health and Addictions Treatment Interventions for Immigrant, Refugee, Ethno-Cultural and Racialized (IRER) Populations in Ontario: Scoping Review.*; 2018. <https://converge3.ca/publication/>.
3. McKenzie, K., Agic, B., Tuck, A. & Antwi, M. (2016). *The Case for Diversity Building the Case to Improve Mental Health Services for Immigrant, Refugee, Ethno-Cultural and Racialized Populations Report to the Mental Health Commission of Canada*. Available: [https://www.mentalhealthcommission.ca/sites/default/files/2016-10/case\\_for\\_diversity\\_oct\\_2016\\_eng.pdf](https://www.mentalhealthcommission.ca/sites/default/files/2016-10/case_for_diversity_oct_2016_eng.pdf). Accessed December 17, 2018.

## Eligible recipients

To be eligible for funding, organizations must be legally constituted not-for-profits and must provide awareness and/or addiction treatment and support services in Ontario.

## Eligible proposals:

Proposals must meet each of the following requirements:

- Submit all required documents with the Application for Funding form, including two organizational references for each project team. For a list of required documents, please consult the [GGTU website](#).
- Plan to provide or already be providing culturally and linguistically appropriate problem gambling awareness and/or counseling programs and services for immigrant, refugee and/or ethnocultural communities.
- Request no more than \$15,000 for the 2019–2020 fiscal year.
- Have regulated professionals, or professionally designated staff, available onsite or closely affiliated to the organization, if providing counseling programs or services.
- Obtain, submit proof of, and maintain a minimum of \$2,000,000 liability insurance throughout the duration of the project.

## Information to note

- CAMH reserves the right to grant conditional funding dependent on the applicant’s willingness to change project activities and budget.
- Applicants must be willing to do the following:
  - Participate in monthly project check-ins with a CAMH Project Lead.
  - Meet with CAMH staff, if requested, to review project requirements and progress-to-date.
  - Enter into a funding agreement with CAMH.
  - Provide quarterly progress reports and a final summary report.

## Proposal review process

The review process includes:

- an initial review of applications for completeness and eligibility
- an interview with the applicant, as required, to obtain clarification on the proposed project and/or application
- a formal rating/score (see Proposal evaluation criteria) by the Review Committee to determine the successful candidates.

## Process timelines

Activity	Details	Date
Call for Proposals Issued	Send to eligible organizations and provincial networks. Call open for five weeks.	February 20, 2019
Application requirements and deadline	Applications are submitted electronically and include the following: <ul style="list-style-type: none"><li>• Administrative information: a list of project team members’ names, roles, and references.</li></ul>	<b>Deadline:</b> March 29, 2019

	<ul style="list-style-type: none"> <li>Project information: a statement of how proposed initiative/supports will be delivered, with project plan and deliverables</li> <li>Budget: breakdown of costs</li> </ul>	
Application review	Review Committee rates each submission based on a score sheet (see Proposed evaluation criteria) and approves successful proposals. Key contact for applicant must be available to answer any questions.	April 1-12, 2019
Notification of acceptance	Successful applicants are notified.	Mid-April, 2019
Provision of feedback	Review Committee provides feedback to all applicants.	Mid-April, 2019
Project start date		April, 2019

### Proposal evaluation criteria

Category	Criteria	Weighting (points)	Minimum score required
Address problem gambling in the intended community	Is there a demonstrated need in the community for the culturally and linguistically appropriate problem gambling awareness and/or counseling program or service?	30	
	Is the proposed initiative clearly articulated?		
	Is the proposed initiative evidence-based?		
Initiative details	Is the proposed initiative culturally appropriate?	30	
	Is the proposed initiative provided in the first language of the intended community?		
	Is the evaluation plan appropriate and complete?		
Feasibility	Is the proposed initiative achievable within the timeframe provided?	30	
	Does the project team have the necessary skills to complete the project?		
	Are the project implementation steps/deliverables feasible to carry-out?		
	Is the budget appropriate?		
	Is the proposed initiative likely to improve the gambling problems of a person from the specific community?		
Potential impact – <i>for discussion only</i>	Is this project sustainable and scalable?	10	
Total score		100	75

Submissions will be accepted electronically through the [GGTU website](#) until March 29, 2019. Late submissions will not be accepted.

**For questions about this funding opportunity, please contact:**

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